



WARRANTY & RETURNS

We want you to be 100% stoked with your Armadillo Bag purchase — and if you're not, we need to hear about it, so we can make things right for you. Please see our **Limited Lifetime Warranty, Repair Service and Return Form** details below, and let us know how we can help.

- **Please use today's date as your Return Authorization Number. Complete Return Form and include in box with product.**
- If returning new, unused product, please include all included components and packaging.
- If returning used product, please **THOROUGHLY CLEAN AND DRY** product before returning. Hand wash (do not machine wash) with mild soap, rinse with clean water and air dry (do not machine dry). **DIRTY ITEMS CANNOT BE PROCESSED.**

NEW, UNUSED PRODUCT RETURN

- Armadillo Bag offers a money-back guarantee provided the Product is returned, in unused condition with original receipt, within 30 days of purchase.

INCORRECT, DAMAGED OR DEFECTIVE PRODUCT RETURN

- If you receive damaged or defective goods or items that you did not order, the items must remain unopened and unused so we can credit you in full, including return shipping if it is a result of our error, mishandled shipping or manufacturers' defect.

LIMITED LIFETIME WARRANTY EXCHANGE & REPAIR

- Armadillo Bag provides to the original purchaser a limited lifetime warranty against defects in materials or craftsmanship if purchased directly from an Armadillo Bag authorized dealer. This warranty covers defective materials and craftsmanship only, and does not include damage due to normal wear and tear or misuse. Failure to comply with the included instructions for this Product will void the limited lifetime warranty. If defects in the materials or craftsmanship of the Product exist, notify Armadillo Bag immediately of the defect. Armadillo Bag will provide for repair or replacement of the Product, after Armadillo Bag has determined, in our sole discretion, that a defect is present. Proof of purchase is required to utilize the limited warranty provisions. If you experience any problems with the Product within the warranty period please return the Product or contact us for prompt repair or replacement at our discretion: info@armadillobag.com, 833-883-2247.

PRODUCT RETURN FORM

Returned Merchandise Authorization (use today's date): _____

Customer Name: _____

Where Purchased: _____

Date of Purchase: _____

Returned Product: _____

Reason for Return: _____

Daytime Phone: _____

Email: _____

Shipping Address: _____

Please use today's date for your Return Merchandise Number

Product must be clean and dry, or it will be returned!

Ship returns to:

*Attn: RETURNS
Armadillo Bag
63025 O.B. Riley Rd, Ste. 17
Bend, OR 97703*

Thank you for choosing Armadillo Bag!

